



DIRECT DEBIT REQUEST FORM

This form is only applicable for direct debit setup from a bank account. To set up direct debit by card, please call Essential Water customer services on 13 23 91.

Your Details

Your water account details can be found on the front of your Essential Water bill.

Water Account Name (in full):

Title:

Given Name(s):

Surname:

Company name (if applicable):

ABN/ACN:

Customer account number:

Postal address line 1:

City:

State:

Postcode:

Mobile:

Home phone:

Email:

Bank account details

Name of financial institution:

BSB:

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Account
number:

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Account Name:

Payment options

Please tick ☒ your preferred payment option. Direct debit is not available on some bank accounts. If in doubt, please contact your financial institution.

Total payment from your bank account

☐ Pay bill in full on due date from your bank account

NOTE: If an overdue amount exists on the account in this application, the total amount due will be paid from your account on the business day following our receipt of this form.

Installment payment from your bank account ☒ Tick Frequency

☐ Weekly

☐ Fortnightly

☐ Monthly

Requested amount:

Requested start date for payment (DD/MM/YYYY):

Authorisation

Authority

☐ I/we authorise and request Essential Energy (ABN 37 428 185 226) until further notice in writing to debit my nominated bank account in accordance with the information listed on this Direct Debit Request.

Acknowledgement

☐ I/we have read and understood the terms and conditions governing the direct debit arrangements with Essential Water, as set out in this request and in the Direct Debit Service Agreement (and any further instructions provided above).

As specified in our Direct Debit Service Agreement, any reference to Essential Energy includes its trading entity Essential Water.

If there are multiple account holders, all account holders must sign this form.

Name of account holder/authorised representative

First name:	Last name:
Date:	Signature:

Additional holder 1:

First name:	Last name:
Date:	Signature:

Additional holder 2:

First name:	Last name:
Date:	Signature:

Additional holder 3:

First name:	Last name:
Date:	Signature:

Require support?

Please contact us via one of the following options:



Call Customer Support on 13 23 91 Monday to Friday between 8.30am & 4.30pm (ACST)



Email us at waterenquiry@essentialwater.com.au



Online at essentialwater.com.au/contact-form