

Water rebates for pensioners

Essential Water is part of your community.

Customers in the Far West region may be eligible for the Water Availability and Sewerage Availability rebate or the Water Availability rebate only. However there are a number of requirements that must be verified, including holding a valid Pensioner Concession Card and being the owner and occupier of the premises for which you are applying for a rebate.

If you own more than one property, you are only eligible for one pensioner rebate for the premises that you live in. Pensioner rebates for water and sewer services require the attached application form to be completed.

Essential Water collects personal information about you to assist in the operation of our business and the delivery of water and other products and services. If you do not provide us with this information, we may not be able to provide you with our full range of products or services.

We may disclose your information to organisations assisting us with delivering our products and services, and to reporting and debt collecting agencies, authorised representatives, emergency services and government or regulatory authorities.

We're here to help you.

Essential Water is available to answer any questions you may have about your eligibility or in completing the application form. Call us on 13 23 91.

Please return your completed form to:

Essential Water
PO Box 5730
Port Macquarie NSW 2444

For general enquiries call 13 23 91
essentialwater.com.au

Essential Energy trading as Essential Water



